

## Homeless Services in the Westminster Area

### General Housing Needs

- **Shelterline (freephone)** Advice and information on a range of housing issues 0808 800 4444
- **Westminster Advice and Assessment Centre**, 261 Harrow Road W2 5XF020 7641 1000. Open: Mon, Tues, Thurs, Fri 9am - 4pm, Wed 10am-4pm
- **Camden Homeless Person's Unit**, Bidborough House, 20 Mabledon Place, WC1H 9BF, 020 7974 5999. Open M, T, Th, F 9am - 3pm, Wed 9am 12 noon

### Accommodation (your best chance is to go to day centres or advice centres but these may occasionally have vacancies)

- **Bridge-Birkenhead Street**, 2-5 Birkenhead Street, WC1H 8BA, 020 7278 6466. Women only hostel, aged 17-60
- **Bridge-Dean Street**, 91 Dean Street, W1D 3SY, 020 7437 3703.
- **Passage House**, 1-5 Longmoore St, SW1V 1JH, 020 7821 6801, Mixed, aged 25+. Need to be referred by Passage Day Centre
- **Queen Mary's Hostel**, 28 Greencoat Place, SW1P 1DX, 020 7976 6338. Women aged 18-59. Priority given to referrals from agencies.
- **St. Louise Hostel**, 33Medway Street, Westminster, SW1P 2BE, 020 7222 2071. Women aged 16-25
- **St. Mungos Endell Street**, 83 Endell Street, WC2H 9DN, 020 7240 5431. Mixed, 17 years+, also accommodation for couples and dog owners

### Day centres

- **St. Martin in the Fields Social Care Unit**, 6 St. Martin's Place, WC2, 020 7930 4137. Mon 2-4.30pm job search, training, Tues. 2-4pm 50+, 4.30-7.30pm day centre, Wed 9.30-11.30am advice, Thurs 4.30-7.30pm day centre, Fri 11.30am-2.30pm day centre, Sat. 9am-2.30pm, Sun 11am-12.30pm. Also other specialist services.
- **West London Day Centre**, 134-136 Seymour Place, W1H, 020 7569 5900. Mon-Fri 9.15am-1/2pm
- **The Passage Day Centre**, St. Vincent's, Carlisle Place, SW1P, 020 7592 1850. Mon-Fri 7am-2pm, Sat/Sun 9am-12 noon
- **Salvation Army Rochester Row Drop-in**, 97 Rochester Row, SW1P, 020 7233 9862. Tues/Wed 2-8.30pm, Thurs 2-7pm, Fri 5.30-8.30pm, Sat 4-8pm
- **Regent Hall**, 275 Oxford St, W1R 1LD, Mon-Fri 10.30am-6.30pm
- **London Connection (for homeless young people)**, 12 Adelaide Street, WC2N, 020 7766 5544. Mon/Tues/Thurs/Fri/Sat/Sun 9am-2pm, Mon 3.30-6pm lesbian/gay, Thurs 10am-12 noon women

### Medical care (also available at day centres)

- **Cardinal Hume Centre – The Surgery**, 3/7 Arneway Street, Horseferry Road, SW1P, 020 7222 8593. Mon/Tues/Thurs/Fri 10am-12.30pm, 2-4pm, Wed 10am-12.30pm. GP, nurse, psychiatric services, counselling, drug/alcohol counselling
- **Great Chapel Street Medical Centre**, 13 Great Chapel Street, W1F, 020 7437 9360. Mon/Tues 11am-12.30pm, 2-4pm, Wed-Fri 2-4pm. GP, nurse, visiting drug and alcohol worker, chiropodist, dentist, psychiatrist
- **Soho NHS Walk-In Centre**, 1 Frith Street, W1D, 020 7534 6500. Mon-Fri 7.30am-9pm, Sat/Sun 10am-8pm. Healthcare advice and info, treatment for minor injuries and illnesses, blood pressure checks, emergency contraception.
- **Central London Action on Street Health (CLASH)**, 11Warwick Street, W1B, 020 7734 1794. Mon 10am-1pm condom shop, Tues 10am-1pm drop-in, Fri 10am-1pm, 2.30-4.30pm clinic and shop. Info, advice and counselling on health issues, especially HIV and drugs.

### Advice Centres

- **Piccadilly Advice Centre**, 100 Shaftesbury Ave, W1D, 0808 800 444 (Shelterline). Tues-Fri 5-8.30pm, Sun 10am-1.30pm
- **St. Botolph's Project – Aldgate Advice Centre**, Aldgate High Street, EC3N, 020 7283 1950. Mon-Fri 9am-1pm drop-in, 9am-5pm reception

### Job Centres

- **Jobcentre – Holborn**, 289-293 High Holborn, WC1V, 020 7853 3000. Mon-thurs 9.15am-4.45pm, Fri 10am-4pm
- **Jobcentre – Westminster**, Chadwick Street, SW1P, 020 7853 3800. Mon-Thurs 9am-4.30pm, Fri 10am-4pm
- **Jobcentre – West End**, 195-197 Wardour Street, W1F, 020 7853 3700. Mon-Thurs 9am-4.30pm, Fri 10am-4.30pm
- **Jobcentre – Denmark Street (Hotel and Catering)**, 1 Denmark Street, WC2H, 020 7853 3200. Mon-Thurs 9am-4.45pm, Fri 9am-3.30pm

### Social Security Office – London Emergency Office

Wedge House, 36-40 Blackfriars Road, SE1, 020 7902 8769. Emergency payments. Mon-Fri 6-10pm, Sat 9am-10pm, Sun 12 noon-8pm

### Helplines

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|------------------------------------------|---------------------------------------------------------------------------------------------------------------|
| - Saneline (mental health) 0845 767 8000 | - Childline 0800 1111                                                                                         |
| - National Drugs Helpline 0800 77 66 00  | - Refuge (domestic violence) 0870 599 5443                                                                    |
| - National AIDS Helpline 0800 567 123    | - Women's Aid Foundation (Women experiencing physical, emotional or sexual violence in the home) 08457 023468 |